**Shreeya Vijayanand Ajagare**  
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India  
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**Professional Summary**

Dedicated and compassionate Forensic Psychology graduate with hands-on experience in mental health support and customer service. Proficient in delivering person-centered care, managing caseloads, and conducting thorough assessments. Adept at working collaboratively within multidisciplinary teams to ensure the well-being and personal growth of service users. Strong interpersonal and communication skills, with a commitment to promoting positive outcomes and fostering a supportive environment.

**Education**

**Master of Science (MSc) in Forensic Psychology (BPS Accredited)**  
Manchester Metropolitan University, Manchester, United Kingdom  
Graduated: 2024

**Bachelor of Arts (BA) in Psychology**  
University of Mumbai, Mumbai, India  
Graduated: 2022

**Work Experience**

**Volunteering at TDS (Together Dementia Support)**  
*Manchester, UK*  
*May 2024 – Present*

* Assisted in planning and delivering engaging sessions tailored to the needs of dementia service users, fostering a supportive and inclusive environment.
* Built strong, compassionate relationships with service users, promoting their emotional and mental well-being.
* Monitored and reported on the well-being and behavior of service users, contributing to personalized care plans.
* Collaborated with team members to ensure the smooth operation of activities, demonstrating flexibility and teamwork.

**Crew Member at McDonald's**  
*Manchester, UK*  
*March 2023 – Present*

* Delivered exceptional customer service in a high-pressure environment, consistently meeting the needs of diverse clientele.
* Handled and resolved customer complaints with empathy and professionalism, ensuring a positive dining experience.
* Worked collaboratively with team members to maintain a clean, safe, and welcoming environment.
* Managed tasks effectively under minimal supervision, ensuring smooth operations during busy periods.

**Retail Assistant at Primark Trafford Centre**  
*Manchester, UK*  
*November 2022 – January 2023*

* Assisted customers in selecting products, answering queries, and providing shopping assistance to enhance their shopping experience.
* Restocked shelves to ensure product availability and organized merchandise displays to attract customers.
* Operated the cash register and handled transactions efficiently, ensuring accuracy and customer satisfaction.

**Key Skills**

* Person-Centered Care and Mental Health Support
* Strong Communication and Interpersonal Skills
* Team Collaboration and Independent Work
* IT Competence (Microsoft Office, SPSS, Databases)
* Problem-Solving and Conflict Resolution
* Time Management and Workload Prioritization
* Compassionate and Non-Judgmental Approach

**Personal Details**

* **Date of Birth:** 07th November 2001
* **Languages Known:** English, Marathi, Hindi
* **Visa Details:** UK Work Permit (Valid until February 2026)